



Quarterly Report for the Community Policing Advisory Panel

Chicago Police Department Office of Community Policing

3rd Quarter 2019



Introduction

The Community Policing Advisory Panel (the Panel or CPAP) was commissioned by Chicago Police Department (the Department or CPD) Superintendent Eddie T. Johnson in October 2016. The Panel's primary task was to develop recommendations "for the Department's renewed community engagement and collaboration efforts, in order to enhance public safety and restore trust." ¹

In October 2017, the Panel published its proposed recommendations to improve the Department's community engagement efforts. The recommendations were organized across seven pillars of community policing:

1. Sustainable relationships of trust between police and community.
2. A strong focus on engagement with the City's youth.
3. Standards for community policing initiatives so that these initiatives have clearly-defined objectives and contribute to the overall community policing effort.
4. A structure that reinforces community policing in every aspect of policing.
5. Robust community-oriented training for all members of the Department.
6. Effective problem-solving exercised jointly with the community and other city agencies.
7. Regular evaluation of the quality of community policing throughout the Department.

The Superintendent accepted all of the Panel's recommendations, and the implementation of all recommendations was incorporated into the consent decree negotiated between the State of Illinois and the City of Chicago. ² The consent decree took effect March 1, 2019.

In its report, the Panel tasked the Office of Community Policing (OCP) with "[monitoring] progress toward implementation and issuing quarterly reports". ³ This Quarterly Report for the Community Policing Advisory Panel is intended to provide Panel members with a snapshot of progress made on the implementation of its proposals. OCP intends to publish the Quarterly Report every quarter moving forward.

Overview of Quarterly Report Contents

This Quarterly Report contains the following sections:

- **Introduction** – background and context regarding the purpose and contents of the Quarterly Report
- **Message from the Deputy Chief** – highlights of new developments since the previous Quarterly Report
- **Summary Project Updates** – snapshot of CPAP recommendation projects and current status
- **How to Engage with CPD** – notable upcoming events and resources for how community members can get involved with the Department

¹ Community Policing Advisory Panel. (2017). Report of the Superintendent's Community Policing Advisory Panel.

² State of Illinois vs. City of Chicago. Case No. 17-cv-6260. 2019. Page 4.

³ Community Policing Advisory Panel. (2017). Report of the Superintendent's Community Policing Advisory Panel.

Message from the Deputy Chief



Dear Members of the Community Policing Advisory Panel,

The Office of Community Policing is excited to share with you its latest Quarterly Report, which covers our work in the third quarter of 2019. In the past three months, we have continued to make progress towards advancing our Office's mission and vision. This quarter, we are especially excited to highlight our implementation of Youth District Advisory Councils (YDACs), our work to build out more robust Victim Services capabilities within the Office of Community Policing, and our continued progress in developing community policing strategic plans across the Department.

The goal of the YDAC initiative is to bring authentic youth voice to the different forums in which CPD receives community input. YDAC members will engage their community of youth around public safety and quality of life issues, and will collaborate with their respective District Commanders and District Advisory Committees to bring youth into the strategies that create safer, more peaceful communities.

Given the leadership that these young people have demonstrated in accepting this greater level of responsibility, our staff felt it was critical to design a process that equipped both the YDAC youth and their CPD counterparts with the skills needed to manage this deeper relationship. Specifically, after recruiting the 31 YDAC participants earlier this year, our Office partnered with the City's One Summer Chicago jobs program to provide them with robust leadership training throughout the summer. This training included opportunities to meet with community members, elected officials, and CPD stakeholders in each District, as well as service projects and other leadership development opportunities. Meanwhile, CPD's Youth Liaison Officers received additional training regarding the new relationship, and District Advisory Committee (DAC) by-laws have been amended to provide the YDACs with a vote at DAC meetings. We currently have YDAC leaders in place in 20 out of 22 Districts. Looking ahead, YDAC leaders will attend DAC meetings starting in Q4, and will be tasked with helping us ensure that youth perspectives are heard at our fall community input meetings.

We also made significant advances in our Victim Services area. Specifically, following the creation of the Chicago Crime Victim Services Council (CCVSC) earlier this year, CPD has continued to take on a leadership role in that forum. The body held its third meeting during Q3 2019, and has begun to formalize the structure and subcommittees of the Council, in addition to developing a formal process flow for Council members to collaborate and manage referrals across organizations. OCP delivered Strangulation Training to approximately 100 participants in September, equipping Department members with the ability to better recognize signs of domestic violence. Finally, we are also continually working to boost our Victim Services team's capacity. We recently hired additional staff to focus on Victim Services, and were awarded a major federal grant that will

drastically enhance our ability to build out a more robust Victim Services program for CPD. We are excited about this progress and will keep Panel members apprised on developments with this program moving forward.

In Q3, we also kicked off the process for developing each District and Bureau's 2020 Community Policing Strategic Plans with a series of briefings with key internal and external stakeholders and three rounds of world café training throughout the month of August, during which we trained roughly 75 CPD personnel. The strategic planning process will run through January 2020, including multiple rounds of community input meetings in October and November (see events calendar for a detailed schedule of upcoming input meetings). We strongly encourage Panel members to share the calendar with their networks and to attend as many community input meetings as possible. In addition to the 2020 process, the 2019 community policing strategic plans are now being discussed regularly at weekly CompStat meetings, which enhances District accountability for implementing the plans.

Finally, please see below a few other notable updates from the past three months:

- In August, we had another banner year for National Night Out, with events taking place in all 22 police Districts across the city.
- In August, we solidified our project plans and timelines for implementing the CPAP's recommendations.
- In September, we launched our Fall Citizens Academy cohort, welcoming nearly 40 participants to learn first-hand about CPD and its operations.
- In September, we added one new member to the CPAP, Mr. Tom Bucaro, who also serves as the 016th District DAC Chair. We welcome you to the Panel, and thank you for your involvement.

I encourage you all to review the detailed project updates in this report. We are constantly striving to build relationships of trust with all of Chicago's communities, and we very much appreciate your guidance, involvement, and support in this effort.

Sincerely,
Deputy Chief Dwayne Betts
Office of Community Policing

Summary Project Updates

Shortly after the consent decree took effect, the Department's Office of Reform Management (ORM) distilled the Panel's report into a set of 15 projects, each with specific milestones, which are to be executed by OCP.

OCP mapped those 15 projects to the seven pillars of community policing that the Panel identified. The section below shows the list of projects, how they map to each pillar, and the relevant paragraph numbers from the Panel's original report.

OCP recognizes that many of the projects being tracked are fairly broad in scope; as such, the status updates presented below have been determined based on the overall trajectory of the subcomponents within each project.

Pillar 1: Sustainable relationships of trust between police and community.

Project 1: Community Partnerships

CPAP Report Paragraph Numbers: 24, 31, 52, 62, 63, 78

Project Status—On Track

Prior Quarter Progress

- Launched the September 2019 Citizen's Police Academy training program
- Conducted training for Business Liaison Officers
- Began working with other CPD stakeholders to develop a formal internal audit process to ensure District Advisory Committees are functioning as intended in each District

Notable Upcoming Milestone(s)

- In Q4, OCP will develop a project plan and timeline to ensure successful collaboration with youth engagement partners such as the Chicago Public Schools Student Outreach and Reengagement Centers (SOAR) and the Office of Catholic Schools of the Archdiocese of Chicago; this was pushed to Q4 due to personnel changes in OCP
- In Q4, CPD's Office of Operational Compliance will administer a survey to various stakeholders as part of its DAC audit.

Other Goals and Potential Challenges

- Developing improvements to beat meetings and launching beat meeting facilitation training will depend upon successful development of problem-solving and facilitation training (see Projects 10 and 11)

Project 2: Restorative Justice

CPAP Report Paragraph Numbers: 39

Project Status—On Track

Prior Quarter Progress

- Launched a PPO immersion pilot to orient new officers in the 003rd District; began evaluation Piloted process of restorative response & engagement team for downtown/lakefront youthful summer crowds.
- Began assessment of the Peer Jury program based on conversations with District personnel

Notable Upcoming Milestone(s)

- In Q4, Restorative Justice Strategies (RJS) will continue its evaluation of the PPO immersion program in the 003rd and 007th Districts
- In Q4, the RJS team will further advance Peer Jury assessment based on best practices in other cities and conversations with youth, to the extent possible

Other Goals and Potential Challenges

- Identifying funding sources, including philanthropic, for restorative justice programs and pilots

- Developing buy-in from Bureaus across CPD
- Convening community advisors to support restorative justice programming

Pillar 2: A strong focus on engagement with the City's youth.

Project 3: Youth Outreach

CPAP Report Paragraph Numbers: 27, 28, 29

Project Status–On Track

Prior Quarter Progress

- Continued existing programs, such as Officer Friendly and Youth Explorers
- Completed training for Youth District Advisory Councils (YDACs)
- Completed the DAC by-law amendment process so that YDACs receive a vote
- Formed a working group to begin drafting Standard Operating Procedures related to youth programming

Notable Upcoming Milestone(s)

- In October 2019, newly-created YDACs will have their initial meetings with their respective DACs
- In November 2019, CPD will host its 2nd Annual Youth Community Leaders Award Ceremony
- In Q4 2019, OCP and District Youth Liaison Officers will collaborate on the development of Standard Operating Procedures

Other Goals and Potential Challenges

- Providing support and training to Districts on efforts to recruit youth participation in CPD programming
- Managing recent changes to personnel in OCP who work on youth programming
- Developing programming and content that resonates with youth

Pillar 3: Standards for community policing initiatives so that these initiatives have clearly-defined objectives and contribute to the overall community policing effort.

Project 4: Department-Wide Community Policing Strategies

CPAP Report Paragraph Numbers: 26, 44, 45, 47, 69, 83

Project Status–On Track

Prior Quarter Progress

- Developed a list of topics for OCP Standard Operating Procedures (SOPs)
- Prioritized the list of SOP's that will be written

- Developed a process of regular review and vetting of SOPs
- Began drafting SOPs on selected topics

Notable Upcoming Milestone(s)

- In Q4 2019, OCP will continue to draft Standard Operating Procedures
- As SOPs are completed, OCP will share with other relevant CPD stakeholders, including Research & Development for policy revisions where appropriate

Other Goals and Potential Challenges

- Capacity to draft a high volume of Standard Operating Procedures at a given time (currently targeting 5-10 per month)

Project 5: Annual Strategy Review and Feedback

CPAP Report Paragraph Numbers: 34, 37, 38

Project Status—On Track

Prior Quarter Progress

- Supported Districts in development of their first set of Quarterly Progress Reports for their 2019 community policing strategic plans
- Worked with Crime Control Strategies to ensure that questions about community policing strategic plans are regularly asked at CompStat
- Briefed a variety of stakeholders (CPAP, DAC Chairs, IMT, CPD leadership) on the 2020 strategic planning cycle
- Conducted three rounds of world café training, enabling about 75 CPD personnel to serve as table hosts and facilitators at community input meetings
- Delivered an all-day training for District personnel to delineate expectations and process for the 2020 cycle
- Drafted Standard Operating Procedures related to the strategic planning process

Notable Upcoming Milestone(s)

- In October and November 2019, each District will host two community conversations to solicit input for their 2020 strategic plans
- In October 2019, Non-Patrol Bureaus will attend community input meetings; in mid-November they will present draft plans to DAC Chairs
- In January 2020, the 2020 plans will be published on the CPD website

Other Goals and Potential Challenges

- Managing OCP staff bandwidth given the volume of work involved in supporting District and Bureau plan development, including training for District and Bureau personnel, preparation of guidance documents, and review cycles across CPD
- Ensuring consistency of execution across Districts and Bureaus in terms of plan development, outreach for community input, and facilitation of community input meetings

Pillar 4: A structure that reinforces community policing in every aspect of policing.

Project 6: Create CPAP Project Plans

CPAP Report Paragraph Numbers: 2

Project Status–Completed

Prior Quarter Progress

- Finalized project plans for the CPAP projects, ensuring that they accurately reflect sequencing of work to be done and resource allocation within OCP

Notable Upcoming Milestone(s)

- In Q4 2019, OCP will continue to monitor progress against established timelines and modify as required

Other Goals and Potential Challenges

- Building project management skills in OCP to ensure rigorous project plan tracking

Project 7: Quarterly Report to the CPAP

CPAP Report Paragraph Numbers: 56, 57, 58, 86

Project Status–On Track

Prior Quarter Progress

- Published inaugural quarterly report to the CPAP and posted on the CPD website

Notable Upcoming Milestone(s)

- In early February 2020, OCP will publish its next quarterly report, covering Q4 2019
- In early 2020, after the report has been published several times, OCP will draft an SOP document that outlines the process for collecting project updates and publishing quarterly reports

Other Goals and Potential Challenges

- Ensuring appropriate mechanisms are in place in OCP to track project progress on a regular basis; this will enable a smoother reporting process every quarter moving forward

Project 8: Community Policing Staffing Assessment

CPAP Report Paragraph Numbers: 51, 53, 71

Project Status–Not Started

Prior Quarter Progress

- Refined project plan

Notable Upcoming Milestone(s)

- In Q4 2019, OCP will continue to draft relevant standard operating procedures and will begin to convene relevant stakeholders to determine required staffing levels in each District's community policing office

Other Goals and Potential Challenges

- Working with CPD Command Staff and other internal stakeholders to ensure ability and mechanism to meet target staffing levels, once staffing assessment is completed

Project 9: Expand CPAP

CPAP Report Paragraph Numbers: 46, 87, 99

Project Status—On Track

Prior Quarter Progress

- Continued efforts to formalize governance sub-committee to formalize CPAP structure and operations
- Added one additional member to the CPAP, Mr. Tom Bucaro

Notable Upcoming Milestone(s)

- In Q4 2019, OCP will continue to support the CPAP governance sub-committee as it works to formalize structure of the CPAP
- In Q4 2019, OCP will provide the opportunity for CPAP members to reaffirm their commitment to the Panel and allow inactive members to remove themselves from the Panel

Other Goals and Potential Challenges

- Collaborating with the CPAP to establish and document selection criteria for future expansion of the CPAP

Pillar 5: Robust community-oriented training for all members of the Department.

Project 10: Department-Wide Community Policing Training

CPAP Report Paragraph Numbers: 30, 40, 62, 66, 68, 69, 70, 76, 79, 80, 89

Project Status—On Track

Prior Quarter Progress

- Confirmed proposed timeline and project plan with other CPD stakeholders, including the Academy
- Drafted an initial "Analysis" document to outline objectives and potential learning approaches for recruit community policing training

Notable Upcoming Milestone(s)

- In Q4 2019 and Q1 2020, OCP will work through the "Design" phase of developing recruit community policing training; this will consist of defining desired curriculum topics, comparing topics against existing lesson plans, and developing a proposed training plan

Other Goals and Potential Challenges

- Ensuring appropriate prioritization of training material development within OCP and the Academy; at this time, a recruit community policing training revamp will be prioritized ahead of in-service community policing training

Project 11: Selection and Training for Community Policing Officers

CPAP Report Paragraph Numbers: 49, 71

Project Status—Not Started

Prior Quarter Progress

- Developed an initial project plan, including project owners and proposed timeline

Notable Upcoming Milestone(s)

- In Q1 2020, OCP will revise the selection criteria and Notice of Job Opportunity for Community Policing officers
- In Q1 2020, OCP will begin the Analysis phase of training development for Community Policing officers⁴

Other Goals and Potential Challenges

- Completing preceding projects like SOPs and policy reviews for OCP before this project can commence
- Ensuring appropriate prioritization of training material development within OCP and the Academy

Pillar 6: Effective problem-solving exercised jointly with the community and other city agencies.

Project 12: City Departments Coordination

CPAP Report Paragraph Numbers: 74, 75, 77

Project Status—On Track

Prior Quarter Progress

- Continued Operation Clean, a targeted city services blitz serving particular areas once a week during the summer months
- Continued City-wide, West Side, and South Side coordination meetings
- Allocated dedicated headcount to city services coordination

Notable Upcoming Milestone(s)

- In Q4 2019, OCP will continue Operation Clean through mid-November and will continue South Side and West Side coordination meetings through the end of the year

⁴ Based on the ADDIE Model of training development. For more information on this framework, please visit: <https://www.instructionaldesign.org/models/addie/>

- In Q1 2020, OCP will begin to draft standard operating procedures for city agency coordination

Other Goals and Potential Challenges

- Mitigating the impact of allocating resources and supervisory personnel away from other priorities to focus specifically on city services collaboration

Project 13: Victim Resources

CPAP Report Paragraph Numbers: 40

Project Status—On Track

Prior Quarter Progress

- Convened the third meeting of the Chicago Crime Victim Services Council
- Conducted strangulation training for roughly 100 CPD members, enabling members to better detect signs of domestic violence
- Hired additional Victim Services personnel
- Applied for and received a major federal grant to further boost the team's capacity

Notable Upcoming Milestone(s)

- In Q4 2019 and Q1 2020, OCP will continue to convene regular quarterly meetings of the CCVSC
- In Q4, OCP will determine next steps and begin to execute upon the grant funding received to further build out our Victim Services programs

Other Goals and Potential Challenges

- Developing consistency of structure and execution across subcommittees and the overall CCVSC
- Building capacity in CPD's Domestic Violence and Victim Services programs

Pillar 7: Regular evaluation of the quality of community policing throughout the Department.

Project 14: Community Policing Initiative Evaluation

CPAP Report Paragraph Numbers: 34, 50, 55, 85, 96, 97

Project Status—On Track

Prior Quarter Progress

- Continued to convene monthly data analysis meetings for OCP senior leadership and other stakeholders
- Incorporated additional metrics and data points into monthly analysis, including metrics related to the Neighborhood Policing Initiative pilot program, and crime and calls for service data where relevant
- Authored a draft Standard Operating Procedure outlining OCP's data analysis work

Notable Upcoming Milestone(s)

- In Q4 2019, OCP will train staff on Tableau and data analysis skills
- In Q4 2019 and Q1 2020, OCP will roll-out recommended approaches to standardizing and enhancing the usability of particular data points

Other Goals and Potential Challenges

- Validating the integrity of any data sets that OCP chooses to add to its Tableau dashboard
- Building the skillsets and capabilities of OCP staff in data analysis and visualization methodologies

Project 15: Interactive Community Policing Database

CPAP Report Paragraph Numbers: 84

Project Status—On Track

Prior Quarter Progress

- Continued roll-out and city-wide use of the Community Engagement Management System (CEMS)
- Instituted new features, including simplification of user interface
- Provided additional trainings to District personnel to ensure consistent usage of the system across the city

Notable Upcoming Milestone(s)

- In Q4 2019, OCP and the Bureau of Technical Services will continue to add additional features and functionality as needed to further improve the system
- In 2020, once the system reaches a “steady state”, OCP will develop a Standard Operating Procedure document to outline the major features of the system and how and when they should be used

Other Goals and Potential Challenges

- Ensuring District personnel are properly equipped with hardware (i.e., tablets) to most effectively use CEMS in the field
- Engaging with developers to prioritize most impactful new features to include in the CEMS

How to Engage with CPD

Community Events Calendar

Below is a list of notable upcoming community engagements. We invite the Panel to share these events with their networks. Please follow CPD and District social media accounts for the latest event information.

November 2019:

Quarterly DAC Chair Meeting

- 18 November, 2019 at 6:30 pm

Youth Community Leaders Awards Ceremony

- 22 November, 2019 at 6 pm
- CPAP members are invited to attend – OCP will provide additional information about this ceremony to CPAP members directly

Community Policing Strategic Plans – November Community Conversations Schedule

District	Area	Location	Address	Date	Time
012	Central	Fosco Park Club Room	1312 S. Racine Ave.	5-Nov-2019	6 pm to 8 pm
017	North	Irish American Heritage Center	4626 N. Knox Ave.	5-Nov-2019	6 pm to 8 pm
005	South	Gately Park	744 E. 103rd St.	6-Nov-2019	6 pm to 8 pm
016	North	Wilbur Wright College (Atrium)	4300 N. Narragansett Ave.	6-Nov-2019	6 pm to 8 pm
018	Central	Park Community Church	1001 N. Crosby St.	6-Nov-2019	6 pm to 8 pm
003	Central	Harris Park Fieldhouse	6200 S. Drexel Ave.	7-Nov-2019	6 pm to 8 pm
019	North	Uptown Buena Library	929 W. Buena Ave.	7-Nov-2019	6 pm to 8 pm
008	Central	West Lawn Park	4233 W. 65th St.	11-Nov-2019	6 pm to 8 pm
015	North	Zoey Life Ministries	5151 W. Madison St.	12-Nov-2019	6 pm to 8 pm

continued—Community Policing Strategic Plans – November Community Conversations Schedule

District	Area	Location	Address	Date	Time
001	Central	The University Center	525 S. State St.	13-Nov-2019	6 pm to 8 pm
007	South	Freedom Temple C.O.G.I.C.	1459 W. 74th St.	13-Nov-2019	6 pm to 8 pm
014	North	Concord Music Theatre	2051 N. Milwaukee Ave.	13-Nov-2019	6 pm to 8 pm
006	South	New Covenant Baptist Church	754 E. 77th St.	14-Nov-2019	6 pm to 8 pm
010	Central	Mt. Sinai Hospital	2730 W. 15th Pl.	14-Nov-2019	6 pm to 8 pm
025	North	Northwest Community Church	5318 W. Diversey Ave.	14-Nov-2019	6 pm to 8 pm
004	South	Compassion Baptist Church	2650 E. 95th St.	19-Nov-2019	6 pm to 8 pm
024	North	Pottawattomie Park	7340 N. Rogers Ave.	19-Nov-2019	6 pm to 8 pm
009	Central	Chinatown Library	2100 S. Wentworth Ave.	20-Nov-2019	6 pm to 8 pm
020	North	Budlong Woods Library	5630 N. Lincoln Ave.	20-Nov-2019	6 pm to 8 pm
022	South	Beth Eden Church	11121 S. Loomis St.	20-Nov-2019	6 pm to 8 pm
002	Central	Oakwood Shores	3845 S. Vincennes Ave.	21-Nov-2019	6 pm to 8 pm
011	North	Breakthrough Ministries	3334 W. Carroll Ave.	21-Nov-2019	6 pm to 8 pm

December 2019:

Regular CPAP Meeting

- 5 December, 2019 at 6:30 pm

Additional Resources for Community Members

Below is a list of resources that community members can reference to engage with the Department. We invite the Panel to share these resources with their networks.

Attend a Beat Meeting

Beat meetings are held by the Department on a regular basis, often once a month, in each of the City's 281 beats. At the meeting, residents and beat officers discuss priority crime and disorder issues, as well as develop strategies to address those issues. Attending beat meetings gives community members the opportunity to get to know the officers that work on their beat, provide information about concerns to police, meet other residents in their beat who may be working on similar issues, and bring back the latest information from police to their neighbors. And by using the five-step problem solving model, each beat meeting should be the beginning of developing successful law enforcement, City service and community-based strategies to address problems in neighborhoods.

Links:

- Find My District:
<https://operations.chicagopolice.org/FindMyDistrict>
- Full Community Events Calendar (including Beat Meetings):
<https://home.chicagopolice.org/office-of-community-policing/community-event-calendars/>

Get Involved with a District Advisory Committee

Each District Commander has a District Advisory Committee (DAC) whose function is to provide advice and organize community-based strategies to address the underlying conditions in the District that contribute to crime and disorder. Each District Advisory Committee should represent the broad spectrum of stakeholders in the community: residents; businesses; churches and other faith-based institutions; libraries; parks; schools; and community-based organizations. Participating in a District Advisory Committee allows community members the opportunity/ability to help shape policies in their community that can have a long lasting impact on crime. To learn more about how to get involved with DACs attend a beat meeting and/or ask your District community policing officer for more information.

Links:

- Find My District:
<https://operations.chicagopolice.org/FindMyDistrict>
- Community Events Calendar:
<https://home.chicagopolice.org/office-of-community-policing/community-event-calendars/>

Submit a Non-Emergency Community Concern

A community concern can be defined as a concern or issue brought to the attention of the Chicago Police Department by residents of the community. It should relate to criminal, quality of life, or neighborhood disorder issues, should impact more than one person, and should be addressed by the police, city services and the community.

By working together, the police and the community can address concerns and prioritize crime and disorder by sharing the responsibility for the development and implementation of proactive problem solving strategies to identify chronic issues.

Links:

- Report a Community Concern:
<https://home.chicagopolice.org/online-services/community-concerns/>

Participate in CPD's Annual Strategic Planning Process

In 2019, the Office of Community Policing launched a brand new strategic planning process in which each District takes input from the community to develop a list of its top chronic, long-term problems. These problems will be addressed through dedicated missions and problem-solving efforts throughout the year. Each District will report on its performance against these problem-solving priorities once per quarter at beat meetings. Interested members of the community can get involved in this process for the 2020 planning cycle by participating in a series of community input meetings this fall. See the Community Events Calendar section of this report for specific dates and times for November meetings.

Links:

- 2019 District Strategic Plans:
<https://home.chicagopolice.org/community/district-strategic-plans/>

Join or Form a Block Club

Traditional block clubs are groups of people who have homes and families on any given block in the city and have organized to improve the quality of life in their neighborhoods. People who form block clubs are concerned and care about their communities and share information, identify concerns, and act collectively to address those concerns. Read more about block clubs and learn about forming and registering your block club at the link below.

Links:

- About Block Clubs:
<https://home.chicagopolice.org/online-services/block-clubs/>

Compliment a Police Officer

The Chicago Police Department's mission is to provide excellent police service and build community partnerships. Often while striving to accomplish this mission, police officers provide service "above and beyond" the norm. The Civilian Office of Police Accountability (COPA) appreciates community members taking time to let COPA and the Chicago Police Department know when police officers do a good job.

Links:

- Compliment an Officer:
<https://home.chicagopolice.org/online-services/compliment-an-officer/>

Submit a Complaint

Community members who have not been treated appropriately by a member of the Chicago Police Department should contact the Civilian Office of Police Accountability. COPA investigates all allegations of excessive force, domestic violence, verbal abuse including bias, and coercion involving violence, involving members of the

Chicago Police Department. COPA documents complaints of other forms of misconduct and refers them to the Chicago Police Department’s Bureau of Internal Affairs. COPA is committed to conducting investigations that are thorough and fair. Cooperation and commitment are invaluable to COPA’s work. COPA’s online complaint system is one of several ways that citizens may register their complaints with COPA. They can also call 312-743-COPA, write to 1615 W. Chicago Avenue, 4th Floor, Chicago, IL, 60622, or go in-person to the COPA office Monday-Friday between the hours of 9:00 a.m. and 7:00 p.m.

Links:

- COPA Online Complaint System:
<https://home.chicagopolice.org/online-services/file-a-complaint/>

Contact the Office of Community Policing or Your District Community Policing Officer

For other comments or questions, please contact the Office of Community Policing at 312-745-5900. For community policing resources in your District, please refer to the list below:

District	Phone Number	District	Phone Number
001.....	312-745-4381	012.....	312-746-8396
002.....	312-747-5109	014.....	312-744-1261
003.....	312-747-7004	015.....	312-743-1495
004.....	312-747-1708	016.....	312-742-4521
005.....	312-747-3100	017.....	312-742-4588
006.....	312-745-3641	018.....	312-742-5778
007.....	312-747-6722	019.....	312-744-0064
008.....	312-747-8724	020.....	312-742-8770
009.....	312-747-3501	022.....	312-745-0620
010.....	312-747-7190	024.....	312-744-6321
011.....	312-746-9841	025.....	312-746-5090