



Quarterly Report for the Community Policing Advisory Panel

Chicago Police Department Office of Community Policing

4th Quarter 2020



Introduction

The Community Policing Advisory Panel (the Panel or CPAP) was commissioned in October 2016. The Panel's primary task was to develop recommendations "for the Department's renewed community engagement and collaboration efforts, in order to enhance public safety and restore trust."¹

In October 2017, the Panel published its proposed recommendations to improve the Department's community engagement efforts. The recommendations were organized across seven pillars of community policing:

1. Sustainable relationships of trust between police and community.
2. A strong focus on engagement with the City's youth.
3. Standards for community policing initiatives so that these initiatives have clearly-defined objectives and contribute to the overall community policing effort.
4. A structure that reinforces community policing in every aspect of policing.
5. Robust community-oriented training for all members of the Department.
6. Effective problem-solving exercised jointly with the community and other city agencies.
7. Regular evaluation of the quality of community policing throughout the Department.

The implementation of all recommendations were incorporated into the consent decree negotiated between the State of Illinois and the City of Chicago², which took effect March 1, 2019.

In its report, the Panel tasked the Office of Community Policing (OCP) with "[monitoring] progress toward implementation and issuing quarterly status reports". This Quarterly Report for the Community Policing Advisory Panel is intended to provide Panel members with a snapshot of progress made on the implementation of its proposals. OCP intends to publish the Quarterly Report every quarter moving forward.

Overview of Quarterly Report Contents

This Quarterly Report contains the following sections:

- **Introduction** – background and context regarding the purpose and contents of the Quarterly Report.
- **Message from the Commander** – highlights of new developments since the previous Quarterly Report.
- **Summary Project Updates** – snapshot of CPAP recommendation projects and current status.
- **How to Engage with CPD** – notable upcoming events and resources for how community members can get involved with the Department.

¹ Community Policing Advisory Panel. (2017). *Report of the Superintendent's Community Policing Advisory Panel*.

² State of Illinois vs. City of Chicago. Case No. 17-cv-6260. 2019. Page 4.

³ Community Policing Advisory Panel. (2017). *Report of the Superintendent's Community Policing Advisory Panel*.

Message from the Commander



Dear Members of the Community Policing Advisory Panel,

The Office of Community Policing is excited to share with you its latest Quarterly Report, which covers our work in the fourth quarter of 2020. As with the previous CPAP Quarterly Report, I am impressed by the amount of progress our members and officers have made towards advancing the Department's mission and vision as well as implementing the CPAP recommendations. The knowledge and passion our members bring to the mission of building trusting relationships with all the communities in Chicago and the Chicago Police Department is at the forefront of all we are working to achieve. There is still work to be done but rest assured we are all working diligently to make the CPAP recommendations a reality.

This quarter, we are especially excited to highlight the hard work and the flexibility of our officers in the course of these extraordinary times especially during the Community Conversations for the 2021 District Strategic Plans. The Office of Community Policing hosted every district at Public Safety Headquarters, adhering to recommended CDC Covid Guidelines, and were successful in facilitating virtual Community Conversations seeing an attendance increase of 135%+ over 2019 numbers for the first meeting. This round of conversations also showed positive growth with over 55% of attendees being under the age of 55. We were able to reach an increasingly more representative demographic of community members with 43% of attendees describing their

race/ethnicity as Black or African, 39% as White and 13.8% as Latino/ Hispanic. In addition, the 009th District was able to host two Chinese language tables and two Spanish language tables in conversation. I am truly proud of the officers who showed their ability to learn and pivot as needed, making this the most successful Community Conversations to date.

Quarter 4 saw OCP vett and onboard almost 50 new Beat Facilitators throughout the city. During the month of November, District Commanders and Sergeants interviewed applicants. With the application process concluded over 115 incumbent and new beat facilitators attended two days of training on community relations and organizing. Coffee with our very own CPAP Member Joyce Chapman is scheduled for March 2021 to continue training and discussions with the Beat Facilitators.

OCP has been happy to assist the CPAP Governance Subcommittee in working to finalize and ratify the new Bylaws setting the next chapter for the direction of the Panel.

Finally, development of community policing training continues across all areas of the Department. CPD is in the process of moving the Probationary Police Officer Immersion Program forward. Recruit Training Implementation curriculum is being vetted while outreach to community members interested in taking part in CPD in service training has yielded many interested volunteers. Additional details on each of our CPAP projects can be found later in the report.

As discussed in the last Quarterly Report, the CPAP Projects Plans are a living document that will be readjusted due to the refocusing of Department and specifically Office of Community Policing resources. As always, I'm excited to be a part of the CPAP and to work with each of you over the coming years to drive continued progress on improving community trust in CPD. Thank you for your support and dedication to this effort.

Sincerely,
Commander Angel L. Novalez
Office of Community Policing

Summary Project Updates

Shortly after the consent decree took effect, the Department's Office of Reform Management (ORM) distilled the Panel's report into a set of 15 projects, each with specific milestones, which are to be implemented by OCP.

OCP mapped those 15 projects to the seven pillars of community policing that the Panel identified. The table below shows the list of projects, how they map to each pillar, and the relevant paragraph numbers from the Panel's original report (see Addendum for a version of the Panel's original report that includes paragraph numbers).

OCP recognizes that many of the projects being tracked are fairly broad in scope; as such, the status updates presented below have been determined based on the overall trajectory of the subcomponents within each project.

Pillar 1: Sustainable relationships of trust between police and community.

Project 1: Community Partnerships

CPAP Report Paragraph Numbers: 24, 31, 52, 62, 63, 78

Project Status—On Track

Prior Quarter Progress

- During Q4, the PPO Immersion Program draft policy was created and completed.
- The Community Immersion Report was developed in Q4 to be integrated into the PPO Evaluation System.
- The OCP Youth Liaison Officer has reached out to a number of CPS connections, including FACE (Family and Community Engagement in Education), in Q4.
- During Q4, Beat Facilitators were vetted and onboarded in all districts except one.
 - OCP with the Beat Facilitator Subcommittee conducted a virtual two day training.
 - A total of 118 current and prospective Beat Facilitators attended the training.

Notable Upcoming Milestone(s)

- The PPO Immersion Program draft Policy will be approved by R&D in Q1 2021.
- The Community Immersion Report will be integrated into the PPO Evaluation system in Q1 2021.
- The evaluation system of the PPO Immersion Program will go live in Q1 2021.
- Advancing outreach with additional educational entities including the CPS Area LSC Boards.

- Training continues for Beat Facilitators during Q1 2021.
- In Q1 2021, the possibility of Citizen's Academy based on a virtual/hybrid model will be assessed.
- The Citizen's Academy SOP will be finalized in Q1 2021.

Other Goals and Potential Challenges

- District level manpower allocation and the availability of PPOs may present a challenge to the PPOCI's implementation.
- The final district left to onboard Beat Facilitators have been delayed due to lack of personnel bandwidth because of Covid.
- Working only with the mentioned educational groups limits CPDs ability to engage with a wider audience. OCP is looking to reevaluate this goal.
- Citizen's Academy may be postponed until such a time in person meetings are sustainable again due to the hands on nature of the Academy.

Project 2: Restorative Justice

CPAP Report Paragraph Numbers: 39

Project Status—On Track

Prior Quarter Progress

- In Q4, the Bureau of Detectives with OCP continued the restructuring of the Peer Jury Program.
 - The focus group continued working on policy.
 - Attended Area Four Deflection/Diversion meetings which focused on Diversion and Deflection in order to gather information on community agencies which can assist with the incorporation of Diversion and Deflection and Restorative Justice into the Peer Jury Program.
 - A survey was created in Survey Monkey which solicited feedback from 50 peer jurors currently involved in the program.
 - The JISC Community Network Officer reached out to all CAPS offices to discuss Peer Jury Contacts.

Notable Upcoming Milestone(s)

- In Q1 2021, the Peer Jury focus group will continue to meet.
 - The focus group will look to recruit jurors city-wide.
 - Begin the process of creating a standardized training for new jurors that focuses on Restorative Justice as a core.
- Moving forward, the JISC is evaluating the creation of a two tier jury process. Lower level offenses would go to peer jury at the district level and higher level offenses being brought in front of peers in a juvenile court room.
 - Creating a timeline to on the creation of the General Order to outline the roles and responsibilities of CPD members involved in this new process.
- In Q1 2021, planning stage and curriculum development for Q3 2021 YDAC Summer Leadership Institute.

Other Goals and Potential Challenges

- There are still logistics that need to be worked out including:
 - Locations will need to be secured.
 - Enough Jurors need to be trained.

Pillar 2: A strong focus on engagement with the City's youth.

Project 3: Youth Outreach

CPAP Report Paragraph Numbers: 27, 28, 29

Project Status—On Track

Prior Quarter Progress

- In Q4, YDAC Leaders were called upon to collaborate with CPD and the City on policy and training.
- OCP provided critical training for YLO's and CPD officers on Policing the Teen Brain. This was provided by Strategies for Youth, which is identified as a best practice.
- In Q4, OCP finalized the CPD Explorers SOP.
- Created a CPD Explorers Best Practices Guide.
- Created Community Youth Resource Guide.

Notable Upcoming Milestone(s)

- 2021 Youth Goals will be defined in Q1 2021.
- An effort to recruit new YDAC members is in the planning stages in Q1 2021.
 - A determination of how many additional youth that each YLO can add to their district rosters.
- Providing support and training to Districts on efforts to recruit youth participation in CPD programming.
- A reevaluation of Youth Engagement will be necessary to incorporate all the programming envisioned in 2021.
- Tentatively, a 4 day ‘Train the Trainer’ training is scheduled to begin in Q1 2021 for Academy Trainers. Academy Trainers will be able to conduct positive youth interaction training that is trauma informed and developmentally appropriate.

Other Goals and Potential Challenges

- Recruitment is a challenge based on the capacity of the YDAC members to meet with prospective members due to Covid.
- Challenges based on staffing issues with cooperative partners.
- Resources, i.e. manpower and funding may be the largest challenge in 2021.
- Activating the Police Athletic/Art League (PAAL) in 2021 is dependent on resources and manpower.

Pillar 3: Standards for community policing initiatives so that these initiatives have clearly-defined objectives and contribute to the overall community policing effort.

Project 4: Department-Wide Community Policing Strategies

CPAP Report Paragraph Numbers: 26, 44, 45, 47, 69, 83

Project Status—On Track

Prior Quarter Progress

- In Q4, OCP continued to update SOPs and review general and special orders.
 - One General Order, twelve Special Orders, and one new policy (the Business Liaison policy) for a total of fourteen policies.
- With the onboarding of the ADA Coordinator and Language Access Coordinator positions CPD has made strides in Q4 on creating policy that implements the use of a translation contractor for better communication across all communities.

Notable Upcoming Milestone(s)

- Creating a Language Access section on the CPD public website with translated limited English proficiency policy and links to access crime prevention and safety tips as well as language access feedback forms and added a 22-language translator widget to the website.
- Working towards ADA Compliance for all posters, email messages, or other forms that communicate events.
- Will implement a CAPS email address for questions, comments, concerns or requests where people can make their requests for either ADA or limited english proficiency assistance.

Other Goals and Potential Challenges

- Capacity to draft SOPs at this time is approximate, with the target to complete five SOPs per month. This number has slowed down based on the refocusing of work to finalize Special Orders and General Orders instead.
- R&D working on updating the Community Policing related Special Orders is ongoing.

Project 5: Annual Strategy Review and Feedback

CPAP Report Paragraph Numbers: 34, 37, 38

Project Status—On Track

Prior Quarter Progress

- In Q4, OCP hosted all the District Community Conversations.
- The Strategic Plans were drafted and reviewed by OCP.
- Beat Meetings resumed in Q4, the Districts read out contents of the District Strategic Plans Quarterly Reports.

Notable Upcoming Milestone(s)

- In Q1 2021, the 2021 District Strategic Plans will be finalized and published to the public.
- 2020 Q4 Strategic Plans Quarterly Reports will be reviewed and disseminated via beat meetings.

Other Goals and Potential Challenges

- Managing OCP staff bandwidth given the volume of work involved in supporting District and Bureau plan development, including training for District and Bureau personnel, preparation of guidance documents, and review cycles across CPD.
- Ensuring consistency of implementation across Districts and Bureaus in terms of plan development, outreach for community input, and facilitation of community input meetings.

Pillar 4: A structure that reinforces community policing in every aspect of policing.

Project 6: Create CPAP Project Plans

CPAP Report Paragraph Numbers: 2

Project Status—Completed

Prior Quarter Progress

- In Q4, OCP continued to monitor progress against established timelines and modify as needed.

Notable Upcoming Milestone(s)

- The CPAP Plans will be reevaluated for any updates to personnel, timelines, or tasks.

Other Goals and Potential Challenges

- Building project management skills in OCP to ensure rigorous project plan tracking.
- Looking at creating a visual project timeline.

Project 7: Quarterly Report to the CPAP

CPAP Report Paragraph Numbers: 56, 57, 58, 86

Project Status—On Track

Prior Quarter Progress

- Published Q3 2020 quarterly report to the CPAP and posted on the CPD website.
- An SOP was created that outlines the process for collecting project updates and publishing quarterly reports.

Notable Upcoming Milestone(s)

- In Q1 2021, looking at updating the format of the draft document to make it more visual.

Other Goals and Potential Challenges

- Ensuring appropriate mechanisms are in place in OCP to track project progress on a regular basis. This will enable a smoother reporting process every quarter moving forward.

Project 8: Community Policing Staffing Assessment

CPAP Report Paragraph Numbers: 51, 53, 71

Project Status—At Risk

Prior Quarter Progress

- In Q4, OCP began creating descriptions for each District Community Policing Officer, including Youth Liaison Officers, Domestic Violence Liaison Officers, Business Liaison Officers, and other such positions to inform staffing recommendations.

Notable Upcoming Milestone(s)

- The descriptions will be completed in Q1 2021.

Other Goals and Potential Challenges

- Due to manpower bandwidth this project has been delayed. Until the supervisor staffing is stabilized this project is at risk of being delayed into Q3/Q4 2021.
- Ensuring that job descriptions, selection criteria, and recruitment processes are applicable to each District's regular community policing duties, given potential variation across the City.

Project 9: Expand CPAP

CPAP Report Paragraph Numbers: 46, 87, 99

Project Status—On Track

Prior Quarter Progress

- In Q4, the Governance Subcommittee submitted draft Bylaws.
- The CPAP finalized and ratified the Bylaws in Q4.

Notable Upcoming Milestone(s)

- The CPAP intends to hold Elections in Q1 2021, as well as create a Membership Subcommittee to address recruitment.
- OCP will continue to support the CPAP governance sub-committee as it works to formalize structure of the CPAP.

Other Goals and Potential Challenges

- CPAP members' bandwidth for establishing sub-committees, governance structures, and selection criteria for future expansion of the CPAP.

Pillar 5: Robust community-oriented training for all members of the Department.

Project 10: Department-Wide Community Policing Training

CPAP Report Paragraph Numbers: 30, 40, 62, 66, 68, 69, 70, 76, 79, 80, 89

Project Status—On Track

Prior Quarter Progress

- 1st draft of Community Policing In-Service Training curriculum was submitted for comment by the Independent Monitoring Team.
- In Q4, further work on the policy for two-week Probationary Police Officer Community Immersion-Pilot Program (PPOCI) will continue.

Notable Upcoming Milestone(s)

- 1st draft of Community Policing In-Service Training curriculum under revision through Q1 2021.

Other Goals and Potential Challenges

- Challenges include further revision requests by the IMT or OAG, recruiting and detailing qualified CPD Trainers, recruiting and retaining qualified community member participants, and obtaining facilities.
- A potential risk associated with the implementation of the one day course is the recruitment of members of the community. The delivery of this curriculum is dependent upon recruiting members of the community to co-teach the curriculum.

Project 11: Selection and Training for Community Policing Officers

CPAP Report Paragraph Numbers: 49, 71

Project Status—At Risk

Prior Quarter Progress

- In Q4, OCP hosted scheduling training for the YLOs.
- The Special Order on Roles and Responsibilities was drafted and will be used to outline specific training and specialized skills.
- In Q4, over 50 DCOs were trained to continue the rollout to districts citywide.

Notable Upcoming Milestone(s)

- OCP will look to create a comprehensive calendar of required and available training for 2021.
- In Q1 2021, OCP will reevaluate the timeline on selection for Community Policing Officers.
- In Q1 2021, two additional districts will be added into DCO Program.

Other Goals and Potential Challenges

- Ensuring appropriate prioritization of training material development within OCP and the Academy.

Pillar 6: Effective problem-solving exercised jointly with the community and other city agencies.

Project 12: City Departments Coordination

CPAP Report Paragraph Numbers: 74, 75, 77

Project Status—On Track

Prior Quarter Progress

- In Q4, OCP held various Rollin' Rec engagements throughout the city for week of Halloween engagements.

Notable Upcoming Milestone(s)

- Coordinating with City Services for DCO training in Q1 2021.

Other Goals and Potential Challenges

- Continuing and strengthening collaboration across City Agencies.

Project 13: Victim Resources

CPAP Report Paragraph Numbers: 40

Project Status—On Track

Prior Quarter Progress

- In Q4, funding was awarded to support a strangulation database that will be shared by OEMC to notify officers responding to calls at an address with history of non-fatal strangulation.
- In Q4 2020, OCP welcomed three crime Victim Services Advocates.

Notable Upcoming Milestone(s)

- In Q1 2021, OCP will explore the use of volunteers to staff a new victim resources hotline.
- In Q1 2021, OCP expects to be able to build on the trauma informed outreach to both victims and educating sworn members.

Other Goals and Potential Challenges

- Additional initiatives have evolved due to technological and funding constraints.

Pillar 7: Regular evaluation of the quality of community policing throughout the Department.

Project 14: Community Policing Initiative Evaluation

CPAP Report Paragraph Numbers: 34, 50, 55, 85, 96, 97

Project Status—On Track

Prior Quarter Progress

- In Q4, monthly data analysis meetings for OCP senior leadership and other stakeholders, including District Commanders and Community Policing personnel continued.
- OCP analyzed trends associated with community sentiment, District community policing activities, and survey data from the Q4 community conversations on CPD Policies.

Notable Upcoming Milestone(s)

- In Q1 2021, OCP will continue to build dashboards in Tableau to streamline data analysis and view data in real time.
- In Q1 2021, OCP will continue to include District leadership in monthly data analysis meetings to ensure insights are as actionable as possible.

Other Goals and Potential Challenges

- Validating the integrity of any data sets that OCP chooses to add to its Tableau dashboard.
- Building the skillsets and capabilities of OCP staff in data analysis and visualization methodologies.

Project 15: Interactive Community Policing Database

CPAP Report Paragraph Numbers: 84

Project Status—On Track

Prior Quarter Progress

- Continued city-wide use of the Community Engagement Management System (CEMS).
- In Q4, using the messaging feature that allows CEMS Administrators to seamlessly send emails to community members who have registered with the system especially for the Community Conversations.

Notable Upcoming Milestone(s)

- In Q1 2021, OCP and the PSA will continue to add additional features and functionality as needed to further improve the system.
- In Q1 2021, CEMS will continue to be used to reach out to our stakeholders in order to maintain consensus on District Strategic Plans and Focus Groups.

Other Goals and Potential Challenges

- Ensuring District personnel are properly equipped with hardware (i.e., tablets) to most effectively use CEMS in the field.
- Engaging with developers to prioritize most impactful new features to include in the CEMS.
- In 2021, once the system reaches a “steady state”, OCP will develop a Standard Operating Procedure document to outline the major features of the system and how and when they should be used.

How to Engage with CPD

Community Engagements Calendar

Below is a list of notable upcoming community engagements; due to the COVID-19 crisis, the Department may adjust engagement schedules at any time. We invite the Panel to share these events with their networks. Please follow CPD and District social media accounts for the latest event information.

January 2021:

Beat and DAC Meetings:

- All Districts
- Various Dates and Times

February 2021:

CPAP Bimonthly Meeting:

- Wednesday, February 03 at 6:30 pm

DAC Chair Quarterly Meeting:

- Wednesday, February 10 at 6:30 pm

Beat and DAC Meetings:

- All Districts
- Various Dates and Times

March 2021:

CPAP Bimonthly Meeting:

- Wednesday, March 03 at 6:30 pm

Beat and DAC Meetings:

- All Districts
- Various Dates and Times

Additional Resources for Community Members

Below is a list of resources that community members can reference to engage with the Department. We invite the Panel to share these resources with their networks.

Attend a Beat Meeting

Beat meetings are held by the Department on a regular basis, often once a month, in each of the City's 281 beats. At this time most, if not all Beat Meetings are being held virtually. At the meeting, residents and beat officers discuss priority crime and disorder issues, as well as develop strategies to address those issues. Attending beat meetings gives community members the opportunity to get to know the officers that work on their beat, provide information about concerns to police, meet other residents in their beat who may be working on similar issues, and bring back the latest information from police to their neighbors. And by using the five-step problem solving model, each beat meeting should be the beginning of developing successful law enforcement, City service and community-based strategies to address problems in neighborhoods.

Links:

- Find My District:
<https://operations.chicagopolice.org/FindMyDistrict>
- Full Community Events Calendar (including Beat Meetings):
<https://home.chicagopolice.org/office-of-community-policing/community-event-calendars/>

Get Involved with a District Advisory Committee

Each District Commander has a District Advisory Committee (DAC) whose function is to provide advice and organize community-based strategies to address the underlying conditions in the District that contribute to crime and disorder. Each District Advisory Committee should represent the broad spectrum of stakeholders in the community: residents; businesses; churches and other faith-based institutions; libraries; parks; schools; and community-based organizations. Participating in a District Advisory Committee allows community members the opportunity/ability to help shape policies in their community that can have a long lasting impact on crime.

To learn more about how to get involved with DACs attend a beat meeting and/or ask your District community policing officer for more information.

Links:

- Find My District:
<https://operations.chicagopolice.org/FindMyDistrict>
- Community Events Calendar (including Beat Meetings):
<https://home.chicagopolice.org/office-of-community-policing/community-event-calendars/>

Submit a Non-Emergency Community Concern

A community concern can be defined as a concern or issue brought to the attention of the Chicago Police Department by residents of the community. It should relate to criminal, quality of life, or neighborhood disorder issues, should impact more than one person, and should be addressed by the police, city services and the community.

By working together, the police and the community can address concerns and prioritize crime and disorder by sharing the responsibility for the development and implementation of proactive problem solving strategies to identify chronic issues.

Links:

- Report a Community Concern:
<https://home.chicagopolice.org/online-services/community-concerns/>

Participate in CPD's Annual Strategic Planning Process

In 2019, the Office of Community Policing launched a brand new strategic planning process in which each District takes input from the community to develop a list of its top chronic, long-term problems. These problems will be addressed through dedicated missions and problem-solving efforts throughout the year. Each District will report on its performance against these problem-solving priorities once per quarter at beat meetings. Interested members of the community got involved in this process for the 2021 planning cycle by participating in a series of community input meetings this past fall. Currently OCP is working with Districts to finalize their 2021 District Strategic Plans. Below is the link to the 2020 District Strategic Plans. Be on the lookout for notice on upcoming opportunities to participate in the Strategic Plans process.

Links:

- 2020 District Strategic Plans:
<https://home.chicagopolice.org/community/district-strategic-plans/>

Join or Form a Block Club

Traditional block clubs are groups of people who have homes and families on any given block in the city and have organized to improve the quality of life in their neighborhoods. People who form block clubs are concerned and care about their communities and share information, identify concerns, and act collectively to address those concerns. Read more about block clubs and learn about forming and registering your block club at the link below.

Links:

- About Block Clubs:
<https://home.chicagopolice.org/online-services/block-clubs/>

Compliment a Police Officer

The Chicago Police Department's mission is to provide excellent police service and build community partnerships. Often while striving to accomplish this mission, police officers provide service "above and beyond" the norm. The Civilian Office of Police Accountability (COPA) appreciates community members taking time to let COPA and the Chicago Police Department know when police officers do a good job.

Links:

- Compliment an Officer:
<https://home.chicagopolice.org/online-services/compliment-an-officer/>

Submit a Complaint

Community members who have not been treated appropriately by a member of the Chicago Police Department should contact the Civilian Office of Police Accountability. COPA investigates all allegations of excessive force, domestic violence, verbal abuse including bias, and coercion involving violence, involving members of the Chicago Police Department. COPA documents complaints of other forms of misconduct and refers them to the Chicago Police Department's Bureau of Internal Affairs. COPA is committed to conducting investigations that are thorough and fair. Cooperation and commitment are invaluable to COPA's work. COPA's online complaint system is one of several ways that citizens may register their complaints with COPA. They can also call 312-743-COPA, write to 1615 W. Chicago Avenue, 4th Floor, Chicago, IL, 60622, or go in-person to the COPA office Monday-Friday between the hours of 9:00 a.m. and 7:00 p.m.

Links:

- COPA Online Complaint System:
<https://home.chicagopolice.org/online-services/file-a-complaint/>

Contact the Office of Community Policing or Your District Community Policing Officer

For comments or questions, please contact us below at the Office of Community Policing:

Commander Angel L. Novalez312-745-5900

Director Glen Brooks, Jr.....312-745-5900

Deputy Director Michael Milstein312-745-5900

For community policing resources in your district, please refer to the following list:

District	Community Policing Sergeant	Phone Number
001.....	Sgt. Sean Fleming.....	312-745-4381
002.....	Sgt. Yolanda Walton	312-747-5109
003.....	Sgt. Janice Wilson.....	312-747-7004
004.....	Sgt. Steven Haltek.....	312-747-1708
005.....	Sgt. Bridget Robinson	312-747-3100
006.....	Sgt. Monica Hughes	312-745-3641
007.....	Sgt. Enrico Dixon	312-747-6722
008.....	Sgt. Matthew Malloy	312-747-8724
009.....	Sgt. John Verta.....	312-747-3501
010.....	Sgt. Ildefonso Lara.....	312-747-7190
011.....	Sgt. Daniel Allen	312-746-9841
012.....	Sgt. Mark Czapla	312-746-8396
014.....	Sgt. Michael Edens	312-744-1261
015.....	Sgt. Assata Olugbala	312-743-1495
016.....	Sgt. Jeffery Aaron	312-742-4521
017.....	Sgt. Debbie Iza.....	312-742-4588
018.....	Sgt. Chris Schenk	312-742-5778
019.....	Sgt. Arturo Hernandez.....	312-744-0064
020.....	Sgt. Dawn Gibbons.....	312-742-8770
022.....	Sgt. Mike Egan.....	312-745-0620
024.....	Sgt. Shawn Sisk.....	312-744-6321
025.....	Sgt. Luis Gonzalez	312-746-5090