

# PACKAGE THEFT PREVENTION TIPS

The CHICAGO POLICE DEPARTMENT would like to remind citizens to take extra care when having mail and packages delivered to their residence.

Follow these steps to protect your packages:



Track your shipment. Many delivery companies offer customized alerts and give you control when and where packages arrive.

Request the signature delivery option to release your package and ensure your items are not left unattended when delivered.



Pick up packages at a local post office or have them delivered to a mail carrier store location that uses smart package lockers.

If you know you're not going to be home, have a neighbor you trust accept your package for you rather than having it left in a common area.



If you know you're going to be on vacation, request a vacation hold on all shipments.

Install a smart security camera at your front door.



## If your package gets stolen:

### Report the theft

To make a police report call 311 or visit your district in person.

### Contact the retailer

Some retailers grant refunds or replace items if the delivery has been confirmed.

### Check with your credit card company

Some credit card companies offer their card holders theft protection, check to see if your purchases are covered by this policy.



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